



*Support creation of pilot network of hospitals  
related to payment of care  
for cross border patients*

# WP9 Recommendations

**Final conference**  
18 February 2016, Brussels

**Hosted by:**

EUROPEAN UNION



**Committee of the Regions**



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# Objectives

- WP brings together all the findings and conclusions of the other WPs
- compiled on the basis of the findings of a literature review, mapping exercises and on inputs from different WPs



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# Challenges

- different competencies within healthcare systems
- different conclusions despite same issues and questions



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# Results

- Mapping Exercise 1: Cross-border hospital co-operation – reimbursement system
- Mapping Exercise 2: Transposition of the directive 2011/24 EU
- Recommendations report -> Compendium of results with guidelines
- Handbook for hospitals -> dealing with the issue of foreign patients seeking treatment

# Recommendations for regions & healthcare providers

- improving pathways to enhance continuity of care for foreign patients
- providing translated materials and information in several languages
- provide an interpreter
- development of synergies between healthcare and tourism
- promotion of cross-border collaborations for example for planned hospital

# National Recommendations

- share invoicing formats to guarantee that invoicing is more transparent -> precisely defined outcome of the expected costs
- practical information and legal clarification requirements for the reimbursement process
- foster data sharing -> facilitate comparability between tariffs
- appropriate information about the national contact point
- exchange of information and good practices among healthcare organisations
- introducing more telemedicine cross-border care arrangements -> improve quality and patient experience
- international compensation system of debts-credits for gap of costs



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# EU-Level Recommendations

- inform patients about the opportunity to cross the border for medical treatment under the Directive
- promotion of collaborating platforms for clinical guideline development at EU level -> higher quality standard
- facilitate the exchange of information and good practices among European healthcare organizations
- promotion of the European Health Insurance Card
- invoicing format of medical treatments should be shared among EU MS to make invoicing more transparent.
- foster the use of electronic tools for easy sharing of documents (e.g. invoices)



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Thank you for  
your attention!



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